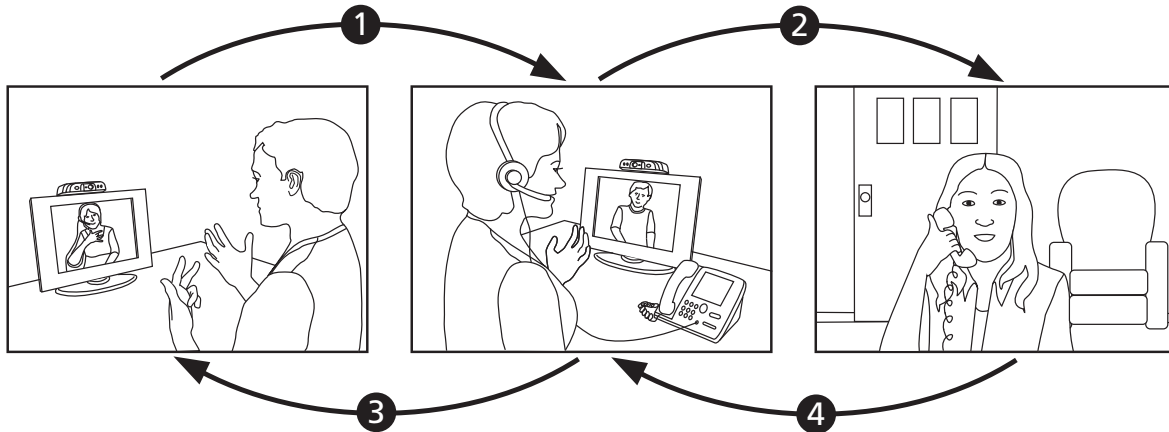


How to Make a Call Using Video Relay (Answers)

Name: _____



What is a Video Relay System (VRS)? THIS IS AN ONLINE RELAY SYSTEM THAT ALLOWS A PERSON WHO USES SIGN LANGUAGE TO COMMUNICATE WITH A HEARING PERSON THROUGH A VIDEO INTERPRETER.

A Video Relay System is available 24 hours a day, 7 days a week.

All video relay calls from in the United States to other locations within the United States are FREE.

How to make a call:

1. Set up the video relay equipment.
2. Connect to the video relay service according to the instructions for your equipment.
3. When connected, type in the 10-digit access number and click the call button.

Features:

- VIDEO PRIVACY: This will allow you to see the caller, but the caller will not see you. The caller will see a Video Privacy Enabled screen until you turn it off. The audio stream remains enabled when this feature is on.
- THREE-Way Calling: This allows you to view a call with two other people at the same time.
- Presentation Feature: This allows you to share FILES AND VIDEO during a call.